



Privacy Policy

This Privacy Policy governs the manner in which personal information is collected, used, and disclosed by the Toowoomba and Surat Basin Enterprise (TSBE) via its website, www.tsbe.com.au.

Commitment to Privacy:

TSBE is dedicated to ensuring the best customer service experience and operates in compliance with the Privacy Act 1988 (Crh), adhering to the principles outlined in the Act concerning individual privacy.

Collection of Personal Information:

While many areas of our site can be accessed without providing personal information, certain TSBE customer support features necessitate the submission of personally identifiable information. This may include a unique username, password, or sensitive information required for password recovery.

Sharing of Personal Information:

TSBE may engage other companies to provide services on its behalf, such as customer support, transaction processing, or freight shipping. These entities will access only the necessary personal information to deliver the services. We take reasonable steps to ensure these organisations are bound by confidentiality and privacy obligations regarding your personal information.

Use of Personal Information:

Non-personally identifiable information, like browser type, version, language, operating system, pages visited, access times, and referring website addresses, is collected for internal use. This information assists in analysing visitor traffic, trends, and providing personalised content during your site visit.

Occasionally, customer information may be used for new, unanticipated purposes not previously disclosed. Any changes to information practices will apply only to data collected after the policy update.

Changes to this Privacy Policy:

TSBE reserves the right to modify this Privacy Policy at any time. Users who object to the policy should refrain from accessing or using the site.

Accessing Your Personal Information:

You retain the right to access your personal information, subject to legal exceptions. To do so, please notify us. For security reasons, written requests may be required. TSBE reserves the right to charge a fee for searching and providing access to your information on a per-request basis.

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